Rutgers University
AASTRA Service Catalog

Rutgers University
September 21, 2010
Aastra Phones
Aastra 6731i

- 3-line LCD screen
- 2 line/call appearance keys (L1 – L2) with corresponding status lamps
- Press-and-hold speeddial key configuration feature
- 8 top programmable hard keys with status lamps
- Supports up to 6 call lines
- Full-duplex speaker for handsfree calls
- Headset/headset modular connector
- Built-in-two-port, 10/100 Ethernet switch allowing you to share a connection with your computer
Aastra 6731i Physical Attributes

- Navigational keys
- HAC Handset
- Full duplex Speakerphone
- Hold
- Redial
- Hang up/Goodbye
- Volume control
- Mute
- 8 programmable keys with LED
- Pre-programmed functions: Save, Delete, Directory and Services
- Message Waiting Lamp
- 3 Line LCD
- Options
- Callers List
- Conference
- Transfer
- Line 1 & Line 2 keys with LEDs
- Speakerphone/Headset key with LED

* Supports desk (4 positions) or wall installation
Headset Mode - 6731i

The 6731i supports headsets through the modular RJ9 handset jack

- Adjust Headset Preferences for Making and Receiving Calls via the Audio Mode settings in the Preferences menu of your SIP Terminal

6753i, 6755i and 6757i support EHS/DHSG headsets using the Aastra 2.5 firmware release (conditions apply)

Aastra DHSG Cable kit required to interface to DHSG compliant headset.
  - Headset Models: GN 9350, GN 9350e, GN 9125 (May also require GN cable)

Recommended headsets:
- GN: 2110ST, 2120NC, 2127, 9120, 9120NC, GN9350
- Plantronics: H251N, HW251, P251-U10P, CS70N, 510SL
- Sennheiser: SH330

Some models require a Modular Amplifier
Aastra 55i

- 8-line LCD screen with white backlight
- 12 programmable keys
  - 6 top – Programmable hard keys
    > (Up to 6 programmable functions)
  - 6 bottom – Programmable softkeys
    > (Up to 20 programmable functions)
- 4 line/call appearance keys with corresponding status lamps
- Supports up to 9 lines
- Full-duplex speakerphone for hands free calls
- Headset support (modular connector)
- Inline power support
- Built-in two-port, 10/100 Ethernet switch which lets you share a connection with your computer
Aastra 55i Physical Attributes

6 top – Programmable hard keys with status lamps

Message Waiting Lamp

Navigational keys

8 Line LCD

Hang up/Goodbye

6 bottom – Programmable (up to 20 functions) soft keys

Options

4 Line Appearances with status lamps

Hold

Speakerphone/Headset key with LED

Redial

Mute with status lamp

Volume control
Aastra 57i

- 11 line graphical LCD screen (144 x 128 pixels) with white backlight
- 12 multi-functional softkeys
  - 6 Top Static programmable softkeys
    - (up to 10 programmable functions)
  - 6 Bottom State-based programmable softkeys
    - (up to 20 programmable functions)
- 4 line/call appearance keys with corresponding status lamps
- Supports up to 9 lines
- Full-duplex speaker for hands free calls
- Headset support (modular connector)
- Inline power support
- Built-in-two-port, 10/100 Ethernet switch – Allows you to share a connection with your computer
Aastra 6757i Physical Attributes

- 6 Top - Static Programmable (up to 10 functions) soft keys
- Navigational keys
- Hang up/Goodbye Options
- Hold
- Redial
- Volume control
- Message Waiting Lamp
- 11 Line Backlit LCD
- 6 Bottom - State-based Programmable (up to 20 functions) softkeys
- 4 Line Appearances with status lamps
- Speakerphone/Headset key with LED
- Mute with status lamp
- 11 Line Backlit LCD
- Message Waiting Lamp
- 6 Bottom - State-based Programmable (up to 20 functions) softkeys
- 4 Line Appearances with status lamps
- Speakerphone/Headset key with LED
- Mute with status lamp
Productivity Clients

Clearspan Assistant
*Personal Assistant Plug-In for Outlook and internet browsers*

Call Center
*Agent and Supervisor PC Clients*
Assistant helps, or “assists”, end users to manage, control, and configure their phone. In a compact user interface, Clearspan Assistant provides users with an easy way to answer, transfer, and dial calls, search enterprise, personal, or Outlook contacts directories, and quickly enable/disable call settings mentioned below.

The toolbar delivers the following features and benefits to users:

- Complete call control capabilities, including making, receiving, transferring and holding calls
- Right-click to dial on highlighted phone numbers within web pages
- Easily change telephony service settings such as Simultaneous Ringing, Call Forwarding All, Call Forwarding No Answer, Call Forwarding Busy, Do Not Disturb, Remote Office, VM User, Logged-in Status
- Add Microsoft Outlook contact vCards for new incoming calls
- Outbound click-to-dial from Outlook contacts
- Group, enterprise and LDAP directory browsing
- Call notifications with caller ID from Clearspan
- See who is calling based on a contact list in various Clearspan directories
- View call history
- User help functions available during any operation with an HTML user guide built into the application
Integrated Toolbar

Upper Toolbar Controls Services and Options
- Login/Out
- Options
- Remote Office
- Simultaneous Ring
- Forwarding Options
- Directories

Lower Toolbar Manages Live Calls
- Dialing
- Call Control
- Line Selector

Pop-up “Toast” Manages Incoming Calls
- Incoming Call: Robyn Thompson (Business) 4693653249