



Enterprise System & Services — Telecommunications Division

Video Distribution Services Forward TV Support Policy

Purpose

To describe the services provided by OIT Video Services for Forward TV.

Policy

The Forward Video System is used to transmit audio and video signals from the central Rutgers facility via a common Forward TV transmission path. OIT Video Services provides the forward transmission path via fiber and coaxial cable, for transporting those signals to the end user. The transmission path starts at the central facility and terminates at the wall plate at the end user's location. Prior to transmission, OIT Video Services processes all video and audio signals received at the central facility to a high quality NTSC analog television standard. This allows the television channels to be viewed on any television set sold in the USA. OIT Video Services is responsible for maintaining the path and transporting the signals to the end user with minimal signal degradation and within FCC regulated limits thereby insuring a high quality picture at the wall plate. OIT Video Services is not responsible for the coaxial connection from the wall plate to the user's television or the television itself. Picture quality problems that are proven to be from the TV connection to the wall plate or the user's television set are the responsibility of the user to resolve. OIT Video Services is not responsible for program content on any individual channel. Programming is provided by RU-TV.

Questions

Questions or concerns regarding this policy should be directed to the following email address sodell@rci.rutgers.edu